

Momentum Healthcare COVID-19 Policy Update

As per new government guidelines put in place on 4th November 2020, you will notice some changes to the COVID-19 screening form as we continue to triage patients to better understand if a face-to-face treatment is essential in order to help continue to prevent and minimise the spread of infection.

What does this mean for our patients?

Although the clinic will remain open, there will be some minor changes to our existing [treatment policy](#) which include the following:

Telephone Triage to ensure that a face to face appointment is justified and essential for the individual. A member of the Momentum Healthcare team may now be required to go through a quick screening form to better understand your needs and advise on the most appropriate way forwards in helping you with your pain or injury. Each case will be assessed on an individual and case by case basis as we try our best to continue to provide support, help and advice on how best to manage your pain or injury throughout the current lockdown.

An essential health treatment is classified as;

A treatment necessary to address pain or injury which has a significant impact on the client's ability to carry out their normal activities for daily living and that you can clinically reason, document and justify will prevent that client attending a GP surgery or accident and emergency (A&E) department at a hospital. (STA Guidance, 04/11/2020).

A COVID-19 Screening Form will be sent to you via email prior to your appointment. This must be filled out before attendance in order for us to be able to minimise the spread of infection and is mandatory before a face to face appointment is granted.

Face Masks are now mandatory on entry to the Marlowe Innovation Centre and is also to be worn throughout your clinical treatment session within Momentum Healthcare. If you are exempt from wearing a face covering, you must inform the clinic prior to your appointment and may be asked to provide suitable evidence to confirm your exemption

NHS Track and Trace:

As per Government guidelines Momentum Healthcare is now operating NHS Track and Trace. Although this is not mandatory, we are asking patients where possible to download the app and sign in on entry to the practice to help us work together and prevent the spread of the virus. We have provided a link to the government website if you have any questions regarding NHS Track and Trace: <https://www.gov.uk/guidance/nhs-test-and-trace-how-it-works>

We would like to thank our patients for your understanding in this uncertain time and working together with Momentum healthcare to reduce the spread of COVID-19 infection. We understand that some of the limitations that are in place may cause concern, but we are working hard to help all our patient's as much as possible and will continue to update our policy as the situation changes. If you have any questions regarding booking an appointment or how the new guidelines may affect your existing or future treatment, please contact the clinic and we would be happy to help and support you in any way we can.